Counseling and Psychological Services

Response Rate: 26% (396/1523)

Administered in Spring 2006

Compiled by the Office of Institutional Research and Assessment

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The Berea College Counseling and Psychological Services Center is dedicated to provide safe, confidential access to counseling services and treatment options for students. To help us become aware of areas for improvement, please take a few minutes to respond to the following survey. Your comments are completely anonymous and the results will be used only within our department. In advance, thank you very much for your time.

Sue Reimondo, Director and Ellen Burke, Therapist 1. My classification is: Freshmen Sophomore Junior Senior 2. My gender is: male female 3. Race (check all that apply) White African American Hispanic Asian or Pacific Islander American Indian or Alaskan Native Other Prefer not to respond 4. Are you a U.S. citizen? Yes O No 5. What is your primary major? -- None --6. What is your approximate college grade point average? If you are a new freshmen, please enter

"none."

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7. Please indicate the extent to which each of the following is a PERSONAL PROBLEM FOR YOU currently.

	5 To a great extent	4	3	2	1 Not at all
Choosing/changing a major					
Conflict with parents about choice of major					
Identifying a career		0			
Feeling overwhelmed with all you have to do		0			0
Adjusting to college (being on your own)	0	©			
Decision-making	0	0			0
Test anxiety					
Study habits					
Time management					
Getting motivated		0			
Academic pressures		0			0
Problems concentrating					
Speech anxiety - excessive nervousness (sweaty palms, stuttering, ming going blank) when asked to speak in front of a group of people			•	©	
Math anxiety					
Homesickness	0	0	0	•	•
Loneliness/feeling isolated		0		0	0
Breakup/loss of a relationship		0			0

8. Please indicate the extent to which each of the following is a PERSONAL PROBLEM FOR YOU currently.

	5 To a great extent	4	3	2	1 Not at all
Relationship with partner/spouse					
Relationship with parents	0		0		
Relationship with other family members		0		0	
Relationship with friends	0		0	0	0
Relationship with roommate					
Relationship with peers		0			

	0		
0			
•			
0	0		
	0		

9. Please indicate the extent to which each of the following is a PERSONAL PROBLEM FOR YOU currently.

	5 To a great extent	4	3	2	1 Not at all
Bingeing (overeating, followed by efforts to get rid of the food by overexercising, vomiting, laxatives, etc.)				0	•
Dieting to reduce weight (counting calories, restricting food intake, following one of the popular diet plans such as low carb)		•		•	
Weight problems			0		0
Bulimia (intentionally vomiting, overexercising, using laxatives to get rid of food/calories)				•	©
Anorexia (restricting your eating - eating very little or only very specific "safe" foods)	•		•	•	•
Physical handicap or disability			0		
Pregnancy (yours or hers)			0	0	
Sleep problems			0	0	
Depression			(0	0
Anxiety or tension	0		0	0	0
Worrying too much	0		0		
Stress	0		0	0	0
Feeling unworthy or inferior				0	

Unhappy much of the time

10. Please indicate the extent to which each of the following is a PERSONAL PROBLEM FOR YOU currently.

	5 To a great extent	4	3	2	1 Not at all
Thoughts of suicide	0		0		0
Thoughts of harming others			0		
Current verbal/emotional abuse		0	0	0	0
Past verbal/emotional abuse			0	0	(
Current physical abuse			0		
Past physical abuse			0		0
Current sexual abuse			0	0	(
Past sexual abuse			0	0	(
Date rape			0		0
Rape/sexual assault (other than date rape)			0	0	©
Deliberate self-inflicted injuries			0		0
Identifying sexual orientation			0		
Discrimination based on race, gender, sexual orientation, etc.				(C)	(6)
Sexually transmitted disease(s)			0	0	
Arrest or legal problems	0		0	0	0
Physical assault			0	0	0

11. Please indicate the extent to which each of the following is a PERSONAL PROBLEM FOR YOU currently.

	5 To a great extent	4	3	2	1 Not at all
Financial difficulties	0		0		
Managing your money			0		
Over-involved or controlling parents	•				
Personal experience with racism	0		0	0	
Lack of nurturing parent as a child	0		0		
Troubled or lack of relationship with a parent	0		0		
A diagnosed learning disability			0		
A suspicion of a learning disability					
Other, please describe or explain below	0				

12.	Briefly	y describe	any	other	issue	that	is a	personal	probem	for you:
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13. Of the issues listed above, have any hurt your grades? Please describe.

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14. Before you took this survey, were you aware that Berea College has a Counseling Center?*

Yes
No

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- 15. Where did you first learn about the College's Counseling Center?
 - Summer orientation
 - Information shared in the classroom by Psychological Services Staff
 - Berea College website
 - Recommended by a friend, faculty or staff, etc.
 - Special programs on campus
 - Sign on building
 - Brochure
 - Student handbook
 - Other, please specify

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16. Before coming to Berea College, did you ever receive mental health services?*

Yes No

Other, please specify

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17.	In what kind of setting did you receive mental health services before coming to Berea? (Check all that apply)
	Individual counseling
	Group counseling
	Inpatient treatment
	Psychiatric evaluation (medication)
	Substance abuse treatment
	Psychological assessment
	Testing for a learning disability
	Prefer not to respond

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18. Do you currently receive mental health services?*

Yes
No

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- 19. Where do you currently receive mental health services? (Check all that apply)
 - Berea College counseling center
 - College health services (psychiatric medication)
 - Off-campus physician (psychiatric medication)
 - Off-campus counselor
 - Off-campus group counseling
 - Prefer not to respond
 - Other, please specify

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20. Have you ever used the services of the Berea College Counseling Center?*

Yes No

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21. Please rate your agreement with the following statements:

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
I am satisfied with my therapist's understanding of my problem.					•
The services I received helped me deal more effectively with my problem.					•
If a friend was in need of similar help, I would recommend Counseling Services.					•
My therapist genuinely cared about me.					
I am confident that my visit and what we talked about will remain confidential.					
I would be willing to attend group sessions with other students experiencing similar struggles.					•
Counseling has helped me perform better as a student.	•				
Other, please describe or explain below.	©				

22. Other comments about Berea College Counseling Center:

23. If you are not willing or not sure you would be willing to attend group counseling sessions, please tell us why not.

24. What was the most beneficial part of your treatment experience at BC Counseling and

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	Psychological Services?
25.	What, if anything, did you dislike about your treatment experiences at BC Counseling and Psychological Services?

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26. Please rate your agreement with the following statements.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I wasn't aware that Berea College has a Counseling Center.	0	(©	0
I prefer to handle these kinds of issues on my own.					6
I have other people (friends, family, clergy) that I like to talk to about these issues.					•
I don't think that my concerns are serious enough to warrant seeing a counselor.	•			•	•
I'm afraid that if I go to see a counselor that others (friends, teachers, parents) will find out.	©			©	•
I prefer to use counseling services off-campus.	0	0		0	0
Other, please describe or explain below.	0	0			

27. Other comments about Berea College Counseling Center:

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28. Rate the following types of services in terms of how useful each might be to you:

	5 Very useful	4	3	2	1 Not at all useful
Individual counseling		0			0
Small group counseling/discussions (6-8 people)		©	6		
Educational programs brought to the residence halls		0	0		0
Pamphlets of specific topics					0
Counseling website with links to topics of interest/concern			0		0
Larger group workshops (12-15 people)			0		0
Informational programs					

To: Berea College Students

A college student's life can often include a great deal of stress. These stresses can easily reach an almost unbearable level. During these times, almost everyone could use some help. The therapists and services offered by the Berea College Counseling and Psychological Services can help students through these stressful times.

For those of you who have NOT used our services, we would like to know why or why not. For those of you who have, we need your feedback and suggestions. The results will be used to help us improve our services.

The linked survey will take only about 10 minutes to complete. Please complete the survey by FRIDAY, FEBRUARY 10. Your responses are completely anonymous. This web-constructed survey ensures that your name cannot be associated with your responses.

The survey link is:

Should you have any questions about the purpose of the survey, please contact me at ext. 3212 or via e-mail.

Sue Reimondo, PhD, LPCC Director

Ellen Burke, MFT Therapist

If you have any technical problems, please do not respond to this email. You may contact Clara Chapman in the Office of Institutional Research and Assessment at clara chapman@berea.edu.

Counseling and Psychological Services Survey Results

(All comments are verbatim, spelling and grammar errors have not been corrected

Demographics and Response Rate:

An initial e-mail invitation was sent to Students on February 7. A reminder went out February 9 and a final thank you/invitation was sent on February 14. These e-mails were supplemented by word-of-mouth encouragement from residence hall staff members. A total of 396 responses were received. This is 26% of the 1,523 degree-seeking students. An additional 26 students logged on and completed only the demographics portion of the survey. These 26 students are not included in the <u>any</u> of the results below.

<u>1. Gender</u>			6. What is your primary major?	
Male	111 (28%)	Agriculture/Natural Resources	12 (3%)
Female	285 (72%)	Art	17 (4%)
			Biology	26 (7%)
2. Race (Check a	ll that apply)		Business Administration	29 (7%)
White		313 (79%)	Chemistry	6 (2%)
African-Americ	an	48 (12%)	Child and Family Studies	36 (9%)
Hispanic		10 (3%)	Economics	2 (1%)
Asian or Pacifi	c Islander	8 (2%)	Education Studies	19 (5%)
American India	an or Alaskan N	ative 23 (6%)	Elementary Education	8 (2%)
Other		20 (5%)	English	15 (4%)
Prefer not to R	espond	26 (7%)	French	1(<1%)
Missing		1 (<1%)	German	2 (1%)
			History	13 (3%)
3. Classification:			Independent	9 (2%)
Freshman	123 (31	%)	Mathematics	7 (2%)
Sophomore	103 (26	%)	Music	5 (1%)
Junior	77 (19	%)	Nursing	24 (6%)
Senior	93 (24	%)	Philosophy	4 (1%)
			Physical Education	9 (2%)
			Political Science	12 (3%)
4. Are you a U.S.	Citizen?		Psychology	39(10%)
Yes	373 (94%)	Religion	9 (2%)
No	21 (5%)	Sociology	17 (4%)
Missing	2 (1%)	Spanish	7 (2%)
			Speech Communication	9 (2%)
5. What is your ap	proximate coll	ege gpa?	Technology/Industrial Arts	17 (4%)
3.20			Theatre	6 (2%)
(30 students ir	dicated "none")		Women's Studies	4 (1%)
			Undecided/Undeclared	29 (7%)

Counseling and Psychological Services Survey Results (All comments are verbatim, spelling and grammar errors have <u>not</u> been corrected

	To a great extent				Not at all		
	5	4	3	2	1	Missing	Mean
Choosing/changing a major	25 (6.3%)	37 (9.3%)	42 (10.6%)	67 (16.9%)	224 (56.6%)	1 (0.3%)	1.92
Conflict with parents about choice of major	9 (2.3%)	9 (2.3%)	15 (3.8%)	35 (8.8%)	327 (82.6%)	1 (0.3%)	1.32
Identifying a career	47 (11.9%)	80 (20.2%)	113 (28.5%)	58 (14.6%)	80 (20.2%)	18 (4.5%)	2.88
Feeling overwhelmed with all you have to do	111 (28.0%)	123 (31.1%)	93 (23.5%)	53 (13.4%)	14 (3.5%)	2 (0.5%)	3.67
Adjusting to college (being on your own)	17 (4.3%)	30 (7.6%)	50 (12.6%)	100 (25.3%)	198 (50.0%)	1 (0.3%)	1.91
Decision-making	22 (5.6%)	71 (17.9%)	125 (31.6%)	90 (22.7%)	87 (22.0%)	1 (0.3%)	2.62
Test anxiety	41 (10.4%)	81 (20.5%)	107 (27.0%)	99 (25.0%)	67 (16.9%)	1 (0.3%)	2.82
Study habits	53 (13.4%)	94 (23.7%)	114 (28.8%)	95 (24.0%)	38 (9.6%)	2 (0.5%)	3.07
Time Management	66 (16.7%)	111 (28.0%)	93 (23.5%)	93 (23.5%)	31 (7.8%)	2 (0.5%)	3.22
Getting motivated	65 (16.4%)	105 (26.5%)	105 (26.5%)	81 (20.5%)	38 (9.6%)	2 (0.5%)	3.20
Academic pressures	65 (16.4%)	117 (29.5%)	102 (25.8%)	78 (19.7%)	32 (8.1%)	2 (0.5%)	3.27
Problems concentrating	78 (19.7%)	93 (23.5%)	86 (21.7%)	93 (23.5%)	43 (10.9%)	3 (0.8%)	3.18
Speech anxiety – excessive nervousn (sweaty palms, stuttering, mind go blank) when asked to speak in							
front of a group of people	47 (11.9%)	61 (15.4%)	75 (18.9%)	110 (27.8%)	102 (25.8%)	1 (0.3%)	2.60
Math anxiety	43 (10.9%)	43 (10.9%)	65 (16.4%)	82 (20.7%)	160 (40.4%)	3 (0.8%)	2.31
Homesickness	22 (5.6%)	27 (6.8%)	47 (11.9%)	96 (24.2%)	200 (50.5%)	4 (1.0%)	1.92
Loneliness/feeling isolated	45 (11.4%)	70 (17.7%)	77 (19.4%)	102 (25.8%)	102 (25.8%)	0 (0.0%)	2.63
Breakup/loss of a relationship	33 (8.3%)	36 (9.1%)	35 (8.8%)	58 (14.6%)	232 (58.6%)	2 (0.5%)	1.93

Counseling and Psychological Services Survey Results (All comments are verbatim, spelling and grammar errors have <u>not</u> been corrected

	To a great extent				Not at all		
	5	4	3	2	11	Missing	Mean
Relationship with partner/spouse	23 (5.8%)	36 (9.1%)	38 (9.6%)	63 (15.9%)	234 (59.1%)	2 (0.5%)	1.86
Relationship with parents	24 (6.1%)	36 (9.1%)	53 (13.4%)	82 (20.7%)	199 (50.3%)	2 (0.5%)	1.99
Relationship with other family members	17 (4.3%)	25 (6.3%)	56 (14.1%)	89 (22.5%)	205 (51.8%)	4 (1.0%)	1.88
Relationship with friends	15 (3.8%)	29 (7.3%)	68 (17.2%)	121 (30.6%)	161 (40.7%)	2 (0.5%)	2.03
Relationship with roommate	16 (4.0%)	14 (3.5%)	28 (7.1%)	65 (16.4%)	268 (67.7%)	5 (1.3%)	1.58
Relationship with peers	13 (3.3%)	17 (4.3%)	67 (16.9%)	117 (29.5%)	176 (44.4%)	6 (1.5%)	1.91
Being ill at ease with people	14 (3.5%)	36 (9.1%)	74 (18.7%)	104 (26.3%)	161 (40.7%)	7 (1.8%)	2.07
Dating concerns	31 (7.8%)	54 (13.6%)	52 (13.1%)	83 (21.0%)	174 (43.9%)	2 (0.5%)	2.20
Afraid of a close relationship	37 (9.3%)	44 (11.1%)	46 (11.6%)	58 (14.6%)	205 (51.8%)	6 (1.5%)	2.10
Communication skills (able to say what you truly feel and think	(- 404)	2- ((2.20))	/-//			2 (2.20()	
to others)	28 (7.1%)	67 (16.9%)	85 (21.5%)	98 (24.7%)	115 (29.0%)	3 (0.8%)	2.48
Dealing with anger	30 (7.6%)	43 (10.9%)	77 (19.4%)	106 (26.8%)	135 (34.1%)	5 (1.3%)	2.30
Perfectionism (no matter how well you do, it's not good enough)	50 (12.6%)	83 (21.0%)	75 (18.9%)	82 (20.7%)	102 (25.8%)	4 (1.0%)	2.74
Tendency to be insulting to others	9 (2.3%)	35 (8.8%)	78 (19.7%)	108 (27.3%)	164 (41.4%)	2 (0.5%)	2.03
Tendency to be overly negative	29 (7.3%)	44 (11.1%)	72 (18.2%)	106 (26.8%)	140 (35.4%)	5 (1.3%)	2.27
Death of a friend or loved one	24 (6.1%)	22 (5.6%)	20 (5.1%)	47 (11.9%)	280 (70.7%)	2 (0.8%)	1.63
Smoking cigarettes	19 (4.8%)	7 (1.8%)	9 (2.3%)	17 (4.3%)	340 (85.9%)	4 (1.0%)	1.34
Drinking too much wine, liquor, or beer	9 (2.3%)	10 (2.5%)	23 (5.8%)	36 (9.1%)	315 (79.5%)	3 (0.8%)	1.38
Using illegal drugs	3 (0.8%)	5 (1.3%)	7 (1.8%)	20 (5.1%)	358 (90.4%)	3 (0.8%)	1.16
Abuse of prescription drugs	4 (1.0%)	1 (0.3%)	3 (0.8%)	11 (2.8%)	374 (94.4%)	3 (0.8%)	1.09

Counseling and Psychological Services Survey Results
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	To a great extent			Not at all					
	5	4	3	2	1	Missing	Mean		
Bingeing (overeating, followed by efforts to get rid of the food by overexercising, vomiting, laxatives, etc.)	8 (2.0%)	12 (3.0%)	17 (4.3%)	20 (5.1%)	336 (84.8%)	3 (0.8%)	1.31		
Dieting to reduce weight (counting calories, restricting food intake, following one of the popular diet plans such as low carb)	20 (5.1%)	25 (6.3%)	56 (14.1%)	41 (10.4%)	251 (63.4%)	3 (0.8%)	1.78		
Weight problems	41 (10.4%)	58 (14.6%)	61 (15.4%)	86 (21.7%)	144 (36.4%)	6 (1.5%)	2.40		
Bulimia (intentionally vomiting, overexercising, using laxatives to get rid of food/calories)	4 (1.0%)	5 (1.3%)	7 (1.8%)	6 (1.5%)	371 (93.7%)	3 (0.8%)	1.13		
Anorexia (restricting your eating – eating very little or only very specific "safe" foods)	2 (0.5%)	8 (2.0%)	11 (2.8%)	15 (3.8%)	357 (90.2%)	3 (0.8%)	1.18		
Physical handicap or disability	3 (0.8%)	6 (1.5%)	6 (1.5%)	18 (4.5%)	357 (90.2%)	6 (1.5%)	1.15		
Pregnancy (yours or hers)	2 (0.5%)	2 (0.5%)	4 (1.0%)	5 (1.3%)	380 (96.0%)	3 (0.8%)	1.07		
Sleep problems	28 (7.1%)	63 (15.9%)	64 (16.2%)	85 (21.5%)	152 (38.4%)	4 (1.0%)	2.31		
Depression	43 (10.9%)	42 (10.6%)	60 (15.2%)	78 (19.7%)	169 (42.7%)	4 (1.0%)	2.27		
Anxiety or tension	52 (13.1%)	70 (17.7%)	68 (17.2%)	94 (23.7%)	109 (27.5%)	3 (0.8%)	2.65		
Worrying too much	72 (18.2%)	73 (18.4%)	88 (22.2%)	89 (22.5%)	70 (17.7%)	4 (1.0%)	2.97		
Stress	94 (23.7%)	90 (22.7%)	91 (23.0%)	77 (19.4%)	42 (10.6%)	2 (0.5%)	3.30		
Feeling unworthy or inferior	53 (13.4%)	51 (12.9%)	64 (16.2%)	91 (23.0%)	131 (33.1%)	6 (1.5%)	2.50		
Unhappy much of the time	27 (6.8%)	46 (11.6%)	57 (14.4%)	95 (24.0%)	168 (42.4%)	3 (0.8%)	2.16		

Counseling and Psychological Services Survey Results (All comments are verbatim, spelling and grammar errors have <u>not</u> been corrected

	To a great extent			Not at all								
		5		4		3		2		1	Missing	Mean
Thoughts of suicide	9	(2.3%)	13	(3.3%)	24	(6.1%)	37	(9.3%)	308	(77.8%)	5 (1.3%)	1.41
Thoughts of harming others	3	(0.8%)	6	(1.5%)	20	(5.1%)	37	(9.3%)	323	(81.6%)	7 (1.8%)	1.28
Current verbal/emotional abuse	2	(0.5%)	9	(2.3%)	21	(5.3%)	48	(12.1%)	309	(78.0%)	7 (1.8%)	1.32
Past verbal/emotional abuse	25	(6.3%)	34	(8.6%)	41	(10.4%)	65	(16.4%)	224	(56.6%)	7 (1.8%)	1.90
Current physical abuse	1	(0.3%)	0	(0.0%)	2	(0.5%)	7	(1.8%)	381	(96.2%)	5 (1.3%)	1.04
Past physical abuse	14	(3.5%)	11	(2.8%)	9	(2.3%)	25	(6.3%)	329	(83.1%)	8 (2.0%)	1.34
Current sexual abuse	1	(0.3%)	0	(0.0%)	4	(1.0%)	3	(0.8%)	382	(96.5%)	6 (1.5%)	1.04
Past sexual abuse	17	(4.3%)	15	(3.8%)	18	(4.5%)	24	(6.1%)	317	(80.1%)	5 (1.3%)	1.44
Date rape	4	(1.0%)	3	(0.8%)	2	(0.5%)	5	(1.3%)	375	(94.7%)	7 (1.8%)	1.09
Rape/sexual assault (other than date rape)	5	(1.3%)	1	(0.3%)	3	(0.8%)	11	(2.8%)	370	(93.4%)	6 (1.5%)	1.10
Deliberate self-inflicted injuries	10	(2.5%)	8	(2.0%)	9	(2.3%)	22	(5.6%)	342	(86.4%)	5 (1.3%)	1.27
Identifying sexual orientation	5	(1.3%)	8	(2.0%)	9	(2.3%)	20	(5.1%)	346	(87.4%)	8 (2.0%)	1.21
Discrimination based on race, gender, sexual orientation, etc.	11	(2.8%)	12	(3.0%)	22	(5.6%)	48	(12.1%)	298	(75.3%)	5 (1.3%)	1.44
Sexually transmitted disease(s)	1	(0.3%)	4	(1.0%)	6	(1.5%)	18	(4.5%)	361	(91.2%)	6 (1.5%)	1.12
Arrest or legal problems	3	(0.8%)	1	(0.3%)	4	(1.0%)	6	(1.5%)	376	(94.9%)	6 (1.5%)	1.07
Physical assault	1	(0.3%)	1	(0.3%)	0	(0.0%)	2	(0.5%)	387	(97.7%)	5 (1.3%)	1.02

Counseling and Psychological Services Survey Results
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		a great extent							N	lot at all			
		5	4			3		2		1		/lissing	Mean
Financial difficulties	78	(19.7%)	92	(23.2%)	98	(24.7%)	83	(21.0%)	43	(10.9%)	2	(0.5%)	3.20
Managing your money	37	(9.3%)	68	(17.2%)	91	(23.0%)	109	(27.5%)	88	(22.2%)	3	(0.8%)	2.64
Over-involved or controlling parents	17	(4.3%)	14	(3.5%)	23	(5.8%)	58	(14.6%)	280	(70.7%)	4	(1.0%)	1.55
Personal experience with racism	11	(2.8%)	14	(3.5%)	19	(4.8%)	58	(14.6%)	289	(73.0%)	5	(1.3%)	1.47
Lack of nurturing parent as a child	18	(4.5%)	15	(3.8%)	38	(9.6%)	42	(10.6%)	279	(70.5%)	4	(1.0%)	1.60
Troubled or lack of relationship with a parent	33	(8.3%)	34	(8.6%)	60	(15.2%)	53	(13.4%)	212	(53.5%)	4	(1.0%)	2.04
A diagnosed learning disability	2	(0.5%)	8	(2.0%)	8	(2.0%)	11	(2.8%)	363	(91.7%)	4	(1.0%)	1.15
A suspicion of a learning disability	11	(2.8%)	14	(3.5%)	25	(6.3%)	31	(7.8%)	312	(78.8%)	3	(0.8%)	1.42
Other, please describe or explain below.	21	(5.3%)	15	(3.8%)	4	(1.0%)	6	(1.5%)	280	(70.7%)	70	(17.7%)	1.44