

# Student Satisfaction Survey Results and Actions Taken

NOTE: Definitions of all categories can be found [here](#).

## Strengths Identified

Areas of High Satisfaction

Library

Academic Excellence

Faculty

Labor Program

Advising

Adequate Financial Aid

## Challenges Identified

High importance lower satisfaction

Career and Graduate School Preparation

Residence Halls

Financial Aid Counselors

Public Safety

Dining Services

## Actions Taken

Three new staff members hired, weekly career planning sessions now offered for majors/groups, and daily one-on-one counseling provided for career exploration.

After 2013, three residence halls were renovated and Deep Green Hall was built.

A Family Engagement Counselor was hired to help students transition from high school to college and made available for one-on-one financial aid counseling.

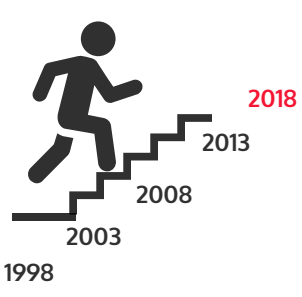
Additional lighting added on campus and over 100 cameras installed. More student parking spaces were added and officer presence increased.

Longer hours and unlimited card swipes were put in place.

Comments and data provided by students provided rich insight into student needs, especially for first-year students. We sent a counselor to first-year residence halls to meet with students and discuss counseling needs. We also met with both students and parents during orientation to introduce counseling services.

-Dr. Sue Reimondo, Director of Berea College Counseling Services

**What will the 2018 results tell us?**



**Students** make your voice heard by completing the survey in your labor department!