

Noel-Levitz Student Satisfaction Inventory (SSI) and Berea-Specific Student Satisfaction Survey

All Students



Response Rates:

1998	81%	2003	84%
2008	54%	2013	90%
	2018	89%	

STUDENT SATISFACTION INVENTORY™

4-Year College and University Version Form A

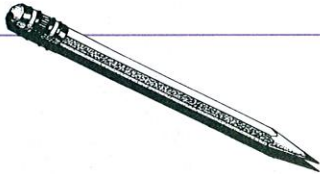
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Dear Student,

Your institution is interested in systematically listening to its students. Therefore, your thoughtful and honest responses to this inventory are very important.

You are part of a sample of students carefully selected to share feedback about your college experiences thus far. Your responses will give your campus leadership insights about the aspects of college that are important to you as well as how satisfied you are with them.

— Thank you for your participation.



Instructions:

- Use a No. 2 pencil only. Please do not use ink or ballpoint pen.
- Erase changes completely and cleanly.
- Completely darken the oval that corresponds to your response.

Each item below describes an expectation about your experiences on this campus. On the *left*, tell us how important it is for your institution to meet this expectation. On the *right* tell us how satisfied you are that your institution has met this expectation.

Importance to me My level of satisfaction								
1 - not important at all							not available/not used								
2 - not very important							very satisfied - 7								
3 - somewhat unimportant							satisfied - 6								
4 - neutral							somewhat satisfied - 5								
5 - somewhat important							neutral - 4								
6 - important							somewhat dissatisfied - 3								
7 - very important							not very satisfied - 2								
does not apply							not satisfied at all - 1								
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	1. Most students feel a sense of belonging here.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	2. The campus staff are caring and helpful.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	3. Faculty care about me as an individual.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	4. Admissions staff are knowledgeable.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	5. Financial aid counselors are helpful.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	6. My academic advisor is approachable.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	7. The campus is safe and secure for all students.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	8. The content of the courses within my major is valuable.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	9. A variety of intramural activities are offered.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	10. Administrators are approachable to students.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	11. Billing policies are reasonable.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	12. Financial aid awards are announced to students in time to be helpful in college planning.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	13. Library staff are helpful and approachable.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	14. My academic advisor is concerned about my success as an individual.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	15. The staff in the health services area are competent.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	16. The instruction in my major field is excellent.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	17. Adequate financial aid is available for most students.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	18. Library resources and services are adequate.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	19. My academic advisor helps me set goals to work toward.
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	20. The business office is open during hours which are convenient for most students.

Importance to me . . .

- 1 - not important at all
- 2 - not very important
- 3 - somewhat unimportant
- 4 - neutral
- 5 - somewhat important
- 6 - important
- 7 - very important
- does not apply

. . . My level of satisfaction

- not available/not used
- very satisfied - 7
- satisfied - 6
- somewhat satisfied - 5
- neutral - 4
- somewhat dissatisfied - 3
- not very satisfied - 2
- not satisfied at all - 1

1 2 3 4 5 6 7	21. The amount of student parking space on campus is adequate.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	22. Counseling staff care about students as individuals.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air conditioning, telephones, etc.).	1 2 3 4 5 6 7
1 2 3 4 5 6 7	24. The intercollegiate athletic programs contribute to a strong sense of school spirit.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	25. Faculty are fair and unbiased in their treatment of individual students.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	26. Computer labs are adequate and accessible.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	27. The personnel involved in registration are helpful.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	28. Parking lots are well-lighted and secure.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	29. It is an enjoyable experience to be a student on this campus.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	30. Residence hall staff are concerned about me as an individual.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	31. Males and females have equal opportunities to participate in intercollegiate athletics.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	32. Tutoring services are readily available.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	33. My academic advisor is knowledgeable about requirements in my major.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	34. I am able to register for classes I need with few conflicts.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	35. The assessment and course placement procedures are reasonable.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	36. Security staff respond quickly in emergencies.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	37. I feel a sense of pride about my campus.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	38. There is an adequate selection of food available in the cafeteria.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	39. I am able to experience intellectual growth here.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	40. Residence hall regulations are reasonable.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	41. There is a commitment to academic excellence on this campus.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	42. There are a sufficient number of weekend activities for students.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	43. Admissions counselors respond to prospective students' unique needs and requests.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	44. Academic support services adequately meet the needs of students.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	45. Students are made to feel welcome on this campus.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	46. I can easily get involved in campus organizations.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	47. Faculty provide timely feedback about student progress in a course.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	48. Admissions counselors accurately portray the campus in their recruiting practices.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	49. There are adequate services to help me decide upon a career.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	50. Class change (drop/add) policies are reasonable.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	51. This institution has a good reputation within the community.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	52. The student center is a comfortable place for students to spend their leisure time.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	53. Faculty take into consideration student differences as they teach a course.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	54. Bookstore staff are helpful.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	55. Major requirements are clear and reasonable.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	56. The student handbook provides helpful information about campus life.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	57. I seldom get the "run-around" when seeking information on this campus.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	58. The quality of instruction I receive in most of my classes is excellent.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	59. This institution shows concern for students as individuals.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	60. I generally know what's happening on campus.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	61. Adjunct faculty are competent as classroom instructors.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	62. There is a strong commitment to racial harmony on this campus.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	63. Student disciplinary procedures are fair.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	64. New student orientation services help students adjust to college.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	65. Faculty are usually available after class and during office hours.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	66. Tuition paid is a worthwhile investment.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	67. Freedom of expression is protected on campus.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	68. Nearly all of the faculty are knowledgeable in their field.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	69. There is a good variety of courses provided on this campus.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	70. Graduate teaching assistants are competent as classroom instructors.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	71. Channels for expressing student complaints are readily available.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	72. On the whole, the campus is well-maintained.	1 2 3 4 5 6 7
1 2 3 4 5 6 7	73. Student activities fees are put to good use.	1 2 3 4 5 6 7

Your institution may choose to provide you with additional questions on a separate sheet. The section below numbered 74 - 83 is provided as a response area for those additional questions. Continue on to item 84 when you have completed this section.

Importance to me My level of satisfaction								
1 - not important at all	2 - not very important	3 - somewhat unimportant	4 - neutral	5 - somewhat important	6 - important	7 - very important	does not apply	not available/not used	very satisfied - 7	satisfied - 6	somewhat satisfied - 5	neutral - 4	somewhat dissatisfied - 3	not very satisfied - 2	not satisfied at all - 1
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	74. (If items 74-83 not available, skip to item 84.)	74.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	75.	75.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	76.	76.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	77.	77.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	78.	78.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	79.	79.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	80.	80.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	81.	81.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	82.	82.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	83.	83.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
How satisfied are you that this campus demonstrates a commitment to meeting the needs of:															
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	84. Part-time students?	84.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	85. Evening students?	85.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	86. Older, returning learners?	86.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	87. Under-represented populations?	87.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	88. Commuters?	88.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	89. Students with disabilities?	89.	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7
How important were each of the following factors in your decision to enroll here?															
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	90. Cost							
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	91. Financial aid							
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	92. Academic reputation							
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	93. Size of institution							
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	94. Opportunity to play sports							
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	95. Recommendations from family/friends							
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	96. Geographic setting							
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	97. Campus appearance							
1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	1 2 3 4 5 6 7	●	98. Personalized attention prior to enrollment							

Choose the one response that best applies to you and darken the corresponding oval for each of the questions below.

- | | | |
|---|---|--|
| <p>99. So far, how has your college experience met your expectations?</p> <p>① Much worse than I expected</p> <p>② Quite a bit worse than I expected</p> <p>③ Worse than I expected</p> <p>④ About what I expected</p> <p>⑤ Better than I expected</p> <p>⑥ Quite a bit better than I expected</p> <p>⑦ Much better than I expected</p> | <p>100. Rate your overall satisfaction with your experience here thus far.</p> <p>① Not satisfied at all</p> <p>② Not very satisfied</p> <p>③ Somewhat dissatisfied</p> <p>④ Neutral</p> <p>⑤ Somewhat satisfied</p> <p>⑥ Satisfied</p> <p>⑦ Very satisfied</p> | <p>101. All in all, if you had it to do over again, would you enroll here?</p> <p>① Definitely not</p> <p>② Probably not</p> <p>③ Maybe not</p> <p>④ I don't know</p> <p>⑤ Maybe yes</p> <p>⑥ Probably yes</p> <p>⑦ Definitely yes</p> |
|---|---|--|

CONTINUE TO THE NEXT PAGE

Choose the one response that best describes you and darken the corresponding oval for each of the items below.

102. Gender:

- ① Female
- ② Male

103. Age:

- ① 18 and under
- ② 19 to 24
- ③ 25 to 34
- ④ 35 to 44
- ⑤ 45 and over

104. Ethnicity/Race:

- ① African-American
- ② American Indian or Alaskan Native
- ③ Asian or Pacific Islander
- ④ Caucasian/White
- ⑤ Hispanic
- ⑥ Other
- ⑦ Prefer not to respond

105. Current Enrollment Status:

- ① Day
- ② Evening
- ③ Weekend

106. Current Class Load:

- ① Full-time
- ② Part-time

107. Class Level:

- ① Freshman
- ② Sophomore
- ③ Junior
- ④ Senior
- ⑤ Special Student
- ⑥ Graduate/Professional
- ⑦ Other

108. Current GPA:

- ① No credits earned
- ② 1.99 or below
- ③ 2.0 - 2.49
- ④ 2.5 - 2.99
- ⑤ 3.0 - 3.49
- ⑥ 3.5 or above

109. Educational Goal:

- ① Associate degree
- ② Bachelor's degree
- ③ Master's degree
- ④ Doctorate or professional degree
- ⑤ Certification (initial or renewal)
- ⑥ Self-improvement/pleasure
- ⑦ Job-related training
- ⑧ Other

110. Employment:

- ① Full-time off campus
- ② Part-time off campus
- ③ Full-time on campus
- ④ Part-time on campus
- ⑤ Not employed

111. Current Residence:

- ① Residence hall
- ② Fraternity / Sorority
- ③ Own house
- ④ Rent room or apartment off campus
- ⑤ Parent's home
- ⑥ Other

112. Residence Classification:

- ① In-state
- ② Out-of-state
- ③ International (not U.S. citizen)

113. Disabilities:

- Physical disability or a diagnosed learning disability?
- ① Yes
 - ② No

114. When I entered this institution, it was my:

- ① 1st choice
- ② 2nd choice
- ③ 3rd choice or lower

Your numeric identifier may be requested for research purposes. Your response is voluntary.

Numeric identifier, if requested by your institution:

Write the requested number in the spaces of the box provided. Completely darken the corresponding oval.

0	0	0	0	0	0	0	0	0	0
1	1	1	1	1	1	1	1	1	1
2	2	2	2	2	2	2	2	2	2
3	3	3	3	3	3	3	3	3	3
4	4	4	4	4	4	4	4	4	4
5	5	5	5	5	5	5	5	5	5
6	6	6	6	6	6	6	6	6	6
7	7	7	7	7	7	7	7	7	7
8	8	8	8	8	8	8	8	8	8
9	9	9	9	9	9	9	9	9	9

115. Major:

Fill in major code from list provided by your institution.

0	0	0	0
1	1	1	1
2	2	2	2
3	3	3	3
4	4	4	4
5	5	5	5
6	6	6	6
7	7	7	7
8	8	8	8
9	9	9	9

116. Item requested by your institution:

- ①
- ②
- ③
- ④
- ⑤
- ⑥

Thank you for taking the time to complete this inventory.
Please do not fold.



3256619

Berea-Specific Student Satisfaction Survey

Importance to me....

...My level of satisfaction

1 - not important at all							Each item below describes an expectation about your experiences at Berea College. On the <i>left</i> , tell us how <u>important</u> it is for Berea College to meet this expectation. On the <i>right</i> , tell us how <u>satisfied</u> you are that Berea College has met this expectation.							not available/not used						
2 - not very important														very satisfied - 7						
3 - somewhat unimportant														satisfied - 6						
4 - neutral														somewhat satisfied - 5						
5 - somewhat important														neutral - 4						
6 - important														somewhat dissatisfied - 3						
7 - very important														not very satisfied - 2						
does not apply														not satisfied at all - 1						
1	2	3	4	5	6	7	dna	25. The Career Development Office contributes to my overall education.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	26. The Black Cultural Center contributes to my overall education.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	27. My labor supervisor(s) care about me as an individual.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	28. I have made friends at Berea College.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	29. My personal relationships with others at the College contribute to my overall education.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	30. There is a feeling of community in my residence hall.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	31. There is a feeling of community in the Ecovillage.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	32. There is sufficient space on campus for extracurricular activities (for example, sports, clubs, musical ensembles, outdoor activities, etc.).	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	33. I understand the goals and expectations of the Labor Program.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	34. I feel safe on campus.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	35. Faculty members provide feedback that helps me know what to do to improve my performance.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	36. The College has adequate environmental/sustainability practices in place.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	37. There are adequate volunteer opportunities for me to provide service.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	38. My use of the Internet and other technology contributes to my overall education.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	39. My labor supervisor is helping me understand the relationship between work and my overall education.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	40. I feel comfortable seeking assistance from librarians and student workers at the library.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	41. I can identify, find, and use relevant and appropriate sources of information at the library.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	42. I feel comfortable seeking assistance from librarians in the library.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	43. I feel comfortable seeking assistance from student workers in the library.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	44. The library has adequate spaces for quiet individual study.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	45. Teaching assistants, learning assistants, tutors, and peer leaders I have worked with have helped me learn.	1	2	3	4	5	6	7	n/a				
1	2	3	4	5	6	7	dna	46. The services offered by Writing Resources (currently located in the basement of the library) have helped me improve as a writer.	1	2	3	4	5	6	7	n/a				

Thanks for your input.

Berea-Specific Student Satisfaction Survey

Rate your level of agreement with the following statements.

1 - strongly disagree					
2 - disagree					
3 - neutral					
4 - agree					
5 - strongly agree					
1	2	3	4	5	1. I spend too much time using technology for entertainment (Netflix, social media, gaming, etc.).
1	2	3	4	5	2. Technology activities for entertainment are interfering with my relationships with others.
1	2	3	4	5	3. I have trouble forming relationships with peers.
1	2	3	4	5	4. I have trouble forming relationships with faculty.
1	2	3	4	5	5. I am managing stress well.
1	2	3	4	5	6. My physical health is good.
1	2	3	4	5	7. My mental health is good.
1	2	3	4	5	8. My spiritual health is good.
1	2	3	4	5	9. My emotional health is good.

If applicable, describe a time in a course when, due to your identity or background, you felt that you weren't being heard, felt left out, or otherwise excluded during your educational experience at Berea.

Thanks for your input.

Berea-Specific Student Satisfaction Survey

Every full-time student at Berea College is provided a laptop when they arrive on campus. This is part of the EDGE (Empowering a Dynamic Generation through Education) program which has been in place for the last ten years. The technology fee paid by each student helps pay for this program. In the last few years, Information Systems and Services (IS&S) has been exploring other technology options.

Rank the following Berea-issued technology/device in order of your preference. (1 - top to 5 - lowest)

Please comment on your preferences.

- The current laptop setup.
- A laptop that is replaced every 2 years.
- A smart device like a tablet.
- A combination laptop/tablet.
- A Berea-issued cell phone.

IS&S receives many student concerns regarding the College's Internet capacity. The top applications used are Netflix, YouTube, Facebook, Spotify, and iTunes. Over the last 7 years, the College has increased its total Internet capacity from 50 megabits to 1 gigabyte at a considerable cost. The College cannot continue to increase spending in this area indefinitely.

What suggestions do you have regarding how to fairly manage Internet use?

Internet hacking and phishing has been rising every year. Infections have been found in 1 in every 4 systems on campus; more than half of the infected systems are student computers.

Do you know how to keep your identity/credentials secure on your computer and other devices?

_____Yes _____No _____Unsure

Do you know how to keep your devices free of viruses and other malware?

_____Yes _____No _____Unsure

If security training was offered, would you attend?

_____Yes _____No _____Unsure

Thanks for your input.

Name: _____

Berea-Specific Student Satisfaction Survey

B#: _____

Circle your responses directly on the survey.

Importance to me....

...My level of satisfaction

1 - not important at all								Each item below describes an expectation about your experiences at Berea. On the <i>left</i> , tell us how <u>important</u> it is for Berea to meet this expectation. On the <i>right</i> , tell us how <u>satisfied</u> you are that Berea has met this expectation.	not available/not used							
2 - not very important									very satisfied - 7							
3 - somewhat unimportant									satisfied - 6							
4 - neutral									somewhat satisfied - 5							
5 - somewhat important									neutral - 4							
6 - important									somewhat dissatisfied - 3							
7 - very important									not very satisfied - 2							
does not apply									not satisfied at all - 1							
1	2	3	4	5	6	7	dna	1. The range of major programs available at Berea is adequate.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	2. The academic program provides me with adequate opportunities to explore personal interests.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	3. My academic advisor has helped me plan for getting into graduate school.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	4. My academic advisor has helped me plan for a future career.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	5. My academic advisor has helped me understand the importance of enriching activities (for example, internships, education abroad, undergraduate research, service to the community, athletics, etc.).	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	6. Convocations have enriched my education at the College.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	7. The Labor Program has been a valuable part of my overall education.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	8. My labor supervisor encourages me to incorporate wellness/health practices into my everyday life.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	9. My academic advisor helped me make the transition from high school to college.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	10. Having my GSTR 110 instructor as my advisor helped me succeed in my first year.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	11. GSTR courses have helped me develop my writing skills.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	12. GSTR courses have helped me develop my critical thinking skills.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	13. GSTR courses have helped me develop my quantitative reasoning skills.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	14. There is sufficient study space on the campus.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	15. There are sufficient services on campus to help me prepare for a future career.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	16. The Learning Center services are adequate to support the needs of students.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	17. The student body is racially/ethnically diverse.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	18. The racial/ethnic diversity of the student body contributes to my overall education.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	19. The Appalachian Center contributes to my overall education.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	20. The Center for International Education contributes to my overall education.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	21. The Campus Christian Center contributes to my overall education.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	22. The Center for Excellence through Service (CELTS) contributes to my overall education.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	23. The Woodson Center contributes to my overall education.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	dna	24. The Office of Internships contributes to my overall education.	1	2	3	4	5	6	7	n/a

Berea-Specific Student Satisfaction Survey

Importance to me....

...My level of satisfaction

							Each item below describes an expectation about your experiences at Berea. On the <i>left</i> , tell us how <u>important</u> it is for Berea to meet this expectation. On the <i>right</i> , tell us how <u>satisfied</u> you are that Berea has met this expectation.																	
																	not available/not used							
																	very satisfied - 7							
																	satisfied - 6							
																	somewhat satisfied - 5							
																	neutral - 4							
																	somewhat dissatisfied - 3							
																	not very satisfied - 2							
																	not satisfied at all - 1							
1 - not important at all	2 - not very important	3 - somewhat unimportant	4 - neutral	5 - somewhat important	6 - important	7 - very important											1	2	3	4	5	6	7	n/a
							does not apply																	
1	2	3	4	5	6	7	dna	25. The Career Development Office contributes to my overall education.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	26. The Black Cultural Center contributes to my overall education.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	27. Faculty are concerned about individual student learning.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	28. I have made friends at Berea College.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	29. My personal relationships with others at the College contribute to my overall education.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	30. There is a feeling of community in my residence hall.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	31. There is a feeling of community in the Ecovillage.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	32. There is sufficient space on campus for extracurricular activities (for example, sports, clubs, musical ensembles, outdoor activities, etc.).	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	33. I understand the goals and expectations of the Labor Program.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	34. I feel safe on campus.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	35. Faculty members provide feedback that helps me know what to do to improve my performance.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	36. I believe the College has initiated adequate environmental/sustainability practices.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	37. There are adequate opportunities for me to provide community and other service.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	38. My use of the Internet and other technology contributes to my overall education.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	39. My labor supervisor is helping me understand the relationship between work and my overall education.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	40. I feel comfortable seeking assistance from librarians and student workers at the library.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	41. I can identify, find, and use relevant and appropriate sources of information at the library.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	42. Contacting the library via e-mail or phone is a helpful service.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	43. When the library is not open, I know I can use Ask-a-Librarian.	1	2	3	4	5	6	7	n/a								
1	2	3	4	5	6	7	dna	44. The library has adequate spaces for quiet individual study.	1	2	3	4	5	6	7	n/a								

Berea-Specific Student Satisfaction Survey

Rate your level of agreement with the following statements.

1 - strongly disagree					
2 - disagree					
3 - neutral					
4 - agree					
5 - strongly agree					
1	2	3	4	5	1. I spend too much time on technology (texting, gaming, Internet, etc.).
1	2	3	4	5	2. Technology activities for entertainment are interfering with my relationships with others.
1	2	3	4	5	3. I have trouble forming relationships with peers.
1	2	3	4	5	4. I have trouble forming relationships with faculty.
1	2	3	4	5	5. I am managing stress well.
1	2	3	4	5	6. My physical health is good.
1	2	3	4	5	7. My mental health is good.
1	2	3	4	5	8. My spiritual health is good.
1	2	3	4	5	9. My emotional health is good.

Have you ever thought about leaving the College before graduation? Yes _____ No _____

Please explain your answer.

Berea-Specific Student Satisfaction Survey

Relate one or more experiences or connections to others you have made at the College that have been positive and made you feel like a part of the campus community.

Sustainability refers to the capacity of individuals, communities, and societies to coexist in a manner that maintains social justice, environmental integrity, and economic well-being today and for future generations. Can you provide specific examples of the college's commitment to sustainability as implemented and practiced in your specific work area/labor position and how you participated?

Thanks for your input.

Berea College Student Satisfaction Supplementary Inventory

Name _____

Social Security Number _____
(or International Student ID)

Circle the number that corresponds to your response. On the left, tell us how important it is for Berea College to meet this expectation. On the right, tell us how satisfied you are that Berea College has met this expectation.

Importance to me...								...My level of satisfaction								
1 - not important at all	2 - not very important	3 - somewhat unimportant	4 - neutral	5 - somewhat important	6 - important	7 - very important	does not apply	not available/not used	very satisfied - 7	satisfied - 6	somewhat satisfied - 5	neutral - 4	somewhat dissatisfied - 3	not very satisfied - 2	not satisfied at all - 1	
1	2	3	4	5	6	7	n/a	74. Faculty provide the kind of feedback that helps me know what to do to improve my performance.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	75. Residential life on campus helps me succeed academically.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	76. The labor program provides me with adequate opportunities to explore personal interests.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	77. Through my labor position(s), I have learned skills and work habits that will help me in the future.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	78. My spiritual needs are being met at Berea.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	79. Convocations have been a valuable part of my education.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	80. I feel that there are adequate opportunities for me to provide community and other service.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	81. I believe the College has initiated adequate environmental/sustainability practices (like recycling, energy management, etc.).	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	82. Required general education courses contribute positively to my overall education	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	83. Opportunities for international study are adequate.	1	2	3	4	5	6	7	n/a

Mark your answers directly on this form.

Berea College Student Satisfaction Supplementary Inventory

Name _____

Social Security Number _____
(or International Student ID)

Circle the number that corresponds to your response. On the left, tell us how important it is for Berea College to meet this expectation. On the right, tell us how satisfied you are that Berea College has met this expectation.

Importance to me...								...My level of satisfaction							
1 - not important at all	2 - not very important	3 - somewhat unimportant	4 - neutral	5 - somewhat important	6 - important	7 - very important	does not apply	not available/not used	very satisfied - 7	satisfied - 6	somewhat satisfied - 5	neutral - 4	somewhat dissatisfied - 3	not very satisfied - 2	not satisfied at all - 1
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	1	2	3	4	5	6	7	n/a

Mark your answers directly on this form.

1 2 3 4 5 6 7 n/a

12. The labor program provides me with adequate opportunities to explore personal interests.

1 2 3 4 5 6 7 n/a

Mark your answers directly on this form.

Importance to me...								...My level of satisfaction								
1 - not important at all	2 - not very important	3 - somewhat unimportant	4 - neutral	5 - somewhat important	6 - important	7 - very important	does not apply	not available/not used	very satisfied - 7	satisfied - 6	somewhat satisfied - 5	neutral - 4	somewhat dissatisfied - 3	not very satisfied - 2	not satisfied at all - 1	
1	2	3	4	5	6	7	n/a	13. Through my labor position(s), I have learned skills and work habits that will help me in the future.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	14. Christian values are emphasized appropriately on campus.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	15. My expectations regarding Berea's Christian commitment have been met.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	16. My spiritual needs are being met at Berea.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	17. Opportunities to learn to use computer resources effectively and efficiently for my academic needs are adequate.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	18. The availability of up-to-date computers and software is adequate.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	19. The support provided by the Computer Help Desk is adequate.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	20. Staff support for the EDGE project (laptop support services) is adequate.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	21. I have time to get involved with extracurricular activities.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	22. I feel that there are adequate opportunities for internships.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	23. Berea helps develop the whole person.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	24. I feel that there are adequate opportunities for me to provide community and other service.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	25. Convocations have been interesting.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	26. Convocations have been a valuable part of my education.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	27. Library hours are adequate.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	28. I can locate library materials when I need them.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	29. I have learned how to identify, use and evaluate the resources provided by the library.	1	2	3	4	5	6	7	n/a
1	2	3	4	5	6	7	n/a	30. I believe the College has initiated adequate environmental/sustainability practices (like recycling, energy management, etc.).	1	2	3	4	5	6	7	n/a

Mark your answers directly on this form.

1 2 3 4 5 6 7 n/a
 1 2 3 4 5 6 7 n/a

31. In general, all students at Berea are treated fairly and equally.

32. The College emphasizes values and ethical behavior.

1 2 3 4 5 6 7 n/a
 1 2 3 4 5 6 7 n/a

Importance to me...

1 - not important at all
 2 - not very important
 3 - somewhat unimportant
 4 - neutral
 5 - somewhat important
 6 - important
 7 - very important
 does not apply

...My level of satisfaction

not available/not used
 very satisfied - 7
 satisfied - 6
 somewhat satisfied - 5
 neutral - 4
 somewhat dissatisfied - 3
 not very satisfied - 2
 not satisfied at all - 1

1 2 3 4 5 6 7 n/a

33. The freshman orientation sessions (ROW) conducted in the summer helped me make a more successful transition to college life.

1 2 3 4 5 6 7 n/a

1 2 3 4 5 6 7 n/a

34. The freshman orientation program offered the first few days before classes helped me make a more successful transition to college life.

1 2 3 4 5 6 7 n/a

1 2 3 4 5 6 7 n/a

35. My current labor supervisor supports the goals of the labor program.

1 2 3 4 5 6 7 n/a

1 2 3 4 5 6 7 n/a

36. My current labor position has had a positive impact on my classroom accomplishments.

1 2 3 4 5 6 7 n/a

1 2 3 4 5 6 7 n/a

37. My current labor position has had a positive impact on my personal growth and development.

1 2 3 4 5 6 7 n/a

38. Besides the free tuition and overall financial aid package, what attracted you to Berea?

39. If another student at Berea told you he/she was considering dropping out, what would you say to him/her?

Berea College Student Satisfaction Supplementary Inventory

Name _____

Social Security Number _____

Circle the number that corresponds to your response. On the left, tell us how important it is for Berea College how satisfied you are that Berea College has met this expectation.

Importance to me...		...My level of satisfaction
1 - not important at all		not available/not used - 8
2 - not very important		very satisfied - 7
3 - somewhat unimportant		satisfied - 6
4 - neutral		somewhat satisfied - 5
5 - somewhat important		neutral - 4
6 - important		somewhat dissatisfied - 3
7 - very important		not very satisfied - 2
8 - does not apply		not satisfied at all - 1

1 2 3 4 5 6 7 8	1. I am often involved in group study and/or team projects.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	2. I am being challenged by the level of work expected.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	3. Faculty on campus are enthusiastic about teaching.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	4. Course materials are presented in an interesting, creative manner.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	5. Faculty frequently engage their classes in effective discussions.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	6. Most faculty on this campus are effective communicators.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	7. Faculty provide the kind of feedback that helps me know about my performance.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	8. I get the encouragement I need from faculty on this campus.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	9. Faculty on this campus need to try and understand student needs in order to improve teaching and learning.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	10. A variety of social events and activities are offered on campus.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	11. I have found an adequate number of places to socialize on campus.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	12. There are adequate opportunities for socializing on campus.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	13. I have time to get involved with extracurricular activities.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	14. The residence halls provide a good place to study.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	15. Residential life on campus helps me succeed academically.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	16. I have a good relationship with my labor supervisor.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	17. I value the experience I am gaining from my labor activities.	1 2 3 4 5 6 7 8

Importance to me...		...My level of satisfaction	
1 - not important at all			not available/not used - 8
2 - not very important			very satisfied - 7
3 - somewhat unimportant			satisfied - 6
4 - neutral			somewhat satisfied - 5
5 - somewhat important			neutral - 4
6 - important			somewhat dissatisfied - 3
7 - very important			not very satisfied - 2
8 - does not apply			not satisfied at all - 1

1 2 3 4 5 6 7 8	18. Through my labor position(s), I have learned skills a	1 2 3 4 5 6 7 8
	me in the future.	
1 2 3 4 5 6 7 8	19. The labor program provides me with adequate oppo	1 2 3 4 5 6 7 8
	interests.	
1 2 3 4 5 6 7 8	20. There are an adequate number of courses to choose f	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	21. The range of major programs available at Berea is ac	1 2 3 4 5 6 7 8
	needs.	
1 2 3 4 5 6 7 8	22. Overall, I have found the quality of teaching in my n	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	23. My expectations regarding Berea's Christian commi	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	24. My spiritual needs are being met at Berea.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	25. I have experienced spiritual growth while at Berea.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	26. I have increased my knowledge about religion from	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	27. Christian values are emphasized appropriately on ca	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	28. I have used the CEC (Center for Effective Communi	1 2 3 4 5 6 7 8
	been helpful to me.	
1 2 3 4 5 6 7 8	29. It is fairly easy to find good places for group study o	1 2 3 4 5 6 7 8
	of class.	
1 2 3 4 5 6 7 8	30. When I have trouble with some part of my academic	1 2 3 4 5 6 7 8
	finding people to help.	
1 2 3 4 5 6 7 8	31. Convocations have been a valuable part of my educ	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	32. Convocations have been interesting.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	33. I can locate library materials when I need them.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	34. Library collections are maintained in good condition	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	35. Library hours are adequate.	1 2 3 4 5 6 7 8

Importance to me...		...My level of satisfaction
1 - not important at all		not available/not used - 8
2 - not very important		very satisfied - 7
3 - somewhat unimportant		satisfied - 6
4 - neutral		somewhat satisfied - 5
5 - somewhat important		neutral - 4
6 - important		somewhat dissatisfied - 3
7 - very important		not very satisfied - 2
8 - does not apply		not satisfied at all - 1

1 2 3 4 5 6 7 8	36. Opportunities to learn to use the library effectively a	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	37. When class assignments require the use of computer the hardware and software as I need it.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	38. The availability of up-to-date computers and softwai	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	39. Opportunities to learn to use computer resources effi my academic needs are adequate.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	40. Computer lab staff are knowledgeable.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	41. Computer lab staff are responsive to my requests for	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	42. My academic advisor has helped me plan for a futur	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	43. My academic advisor has helped me plan for getting	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	44. My academic advisor is generally available to meet	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	45. My academic advisor is knowledgeable about the ge	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	46. My academic advisor has adequate time to spend wi	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	47. Berea helps develop the whole person.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	48. The College emphasizes values and ethical behavior	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	49. In general, all students at Berea are treated fairly anc	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	50. There are various opportunities to serve the commur	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	51. At Berea I have had an opportunity to interact with e different backgrounds from my own.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	52. The academic program provides me with adequate o personal interests.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	53. The current car policy at Berea is reasonable.	1 2 3 4 5 6 7 8
1 2 3 4 5 6 7 8	54. I feel that there are adequate opportunities for intern	1 2 3 4 5 6 7 8

does not apply - 6
 strongly agree - 5
 agree - 4
 disagree - 2
 strongly disagree - 1

Circle the number indicating the extent to which you agree or disagree with the following statements.

- 55. The extent to which I am expected to use computers in my course is too great. 1 2 3 4 5 6
- 56. My academic advisor has explained the goals of the GST program. 1 2 3 4 5 6
- 57. I have felt prejudice toward me because of my gender. 1 2 3 4 5 6
- 58. I have felt prejudice toward me because of my race. 1 2 3 4 5 6
- 59. I have felt prejudice toward me because of my sexual orientation. 1 2 3 4 5 6
- 60. Racial relationships on campus contribute to a sense of campus unity for differences. 1 2 3 4 5 6
- 61. The Student Life Collegium staff are helpful and competent. 1 2 3 4 5 6
- 62. Residence hall student staff are helpful and competent. 1 2 3 4 5 6
- 63. Security staff are helpful and competent. 1 2 3 4 5 6
- 64. Accounting window staff are helpful and competent. 1 2 3 4 5 6
- 65. Student Accounts (in the basement of Lincoln Hall) staff are helpful and competent. 1 2 3 4 5 6
- 66. I have learned a lot from the general education courses I have taken. 1 2 3 4 5 6
- 67. Overall, general studies courses have helped me to become a better person. 1 2 3 4 5 6
- 68. Overall, general studies courses have helped me to become a better student. 1 2 3 4 5 6
- 69. Overall, general studies courses have helped me to do better in my classes. 1 2 3 4 5 6
- 70. Overall, I have found the quality of teaching in GST courses to be excellent. 1 2 3 4 5 6
- 71. I feel lucky to have been admitted to Berea College. 1 2 3 4 5 6
- 72. Overall, I found the quality of teaching in the following courses to be excellent:
 - Stories (GST 100) 1 2 3 4 5 6
 - Tutorial for Stories (GST 101) 1 2 3 4 5 6
 - U. S. Traditions (GST 103) 1 2 3 4 5 6
 - Tutorial for U.S. Traditions (GST 104) 1 2 3 4 5 6
 - Introduction to the Arts (GST 109) 1 2 3 4 5 6
 - The Arts in Context (GST 209) 1 2 3 4 5 6
 - Western Traditions I (GST 200) 1 2 3 4 5 6
 - Western Traditions II (GST 201) 1 2 3 4 5 6
 - Natural Science (GST 232) 1 2 3 4 5 6
 - Seminar in World Issues Since 1945 (GST 255) 1 2 3 4 5 6

does not apply - 6
 strongly agree - 5
 agree - 4
 disagree - 2
 strongly disagree - 1

Circle the number indicating the extent to which you agree or disagree with the following statements.

72. Overall, I found the quality of teaching in the following courses to be excellent:

- | | |
|---|-------------|
| Christianity and Contemporary Culture (GST 275) | 1 2 3 4 5 6 |
| Senior Seminar | 1 2 3 4 5 6 |
| Basic Mathematics (Mathematics 010 or 011 or 012) | 1 2 3 4 5 6 |

73. Have you ever considered dropping out of Berea?

Yes No

74. If you answered yes to #73, please rank ONLY the reasons that apply to you.

(1=most important, 2=second most important... and so on) Do not rank those that do NOT apply to you.

- The academic work is too dif I have had difficulty in making friends.
- The major I want isn't offered I don't know what major to choose/pursue.
- I would rather be back home I need to be at home to help my family.
- My emotional health has bee My physical health has been poor.
- I have had difficulty managin Finances are a problem.
- work, and college life in gen I am uncomfortable with the moral climate of the campus.
- My expectations of a Christi Please explain _____
- environment have not been n I am dissatisfied because I can't have a car.
- I have not been satisfied with I have not been satisfied with the social life on campus.
- in a small town. I have been frustrated by a lack of housing options.
- Other, please explain _____

75. I would choose to attend Berea if I had to do it over again.

Yes No Not sure

76. How often do you seek out individual attention from your professors?
 Never about once a semester about once a month
 about once a week more than once a week

77. In general, do you feel that the amount of individual attention you receive from you
 Yes No

78. If you answered no to #77, which of the following BEST describes the reason for ir
individual attention from your professors? (check only one)

- I don't have time to seek out individual attention.
- Faculty are not available when they say they are.
- My schedule doesn't fit with faculty office hours.
- I feel insecure about approaching faculty.
- Faculty are too busy to spend sufficient time with me.
- Faculty are not really interested in me.
- Faculty are aloof and unapproachable.
- Other. Please explain. _____

79. Which of the following BEST describes the way you have adjusted to the demands
academic and social life on campus? (check only one)

- not at all, as I constantly feel stressed fairly well, as I only feel stressed every 1
- very well, as I feel good about things most of the time

80. I received advising that led to my taking an unnecessary course.
 never at least once more than once

81. What might be added to the campus to make your life at Berea more enjoyable?

82. Plans are being made for the renovation of Woods-Penniman and remodeling of the
Fairchild Arcade. These facilities will be central areas of student activity. What mi
spaces to improve the quality of your leisure or "free" time on campus?

